



AIT Laboratories
a HealthTRACKRx™ company

AIT Laboratories, a HealthTrackRx company, is a leading clinical solutions company striving to improve health outcomes and patient care. The company helps providers mitigate risk in treating substance use disorders through prevention, testing and maintaining compliance. Physicians all over the country rely on AIT Laboratories to provide testing and confirmation services with results that enrich routine monitoring processes and yield more effective treatment plans.

THE PROBLEM

Before trying SpectraPath, tedious package and data tracking processes impeded efficiency. Each day, the team spent four to five hours manually entering package data (tracking numbers, client address info, specimen counts) into Excel spreadsheets. Despite its careful data entry process, the company still had issues locating package information when troubleshooting an issue. This system also prevented AIT Laboratories from compiling analytics to improve results.

THE SOLUTION

Implementing SpectraPath dramatically cut down package processing time. The new system allows package information to be scanned in, requiring minimal manual data entry. SpectraPath also helps

AIT Laboratories store all package information in a single, easily-searchable database. Last, SpectraPath gave the team the ability to run in-depth reporting.

THE RESULTS

Implementing SpectraPath greatly increased AIT Laboratories' efficiency, allowing it to process samples two to three hours faster on average. The ability to store all package information in an easy-to-navigate database allows the team to troubleshoot issues with increased efficiency and accuracy. Access to in-depth reporting helped cut costs by preventing over-ordering. The information also gives AIT Laboratories important client spending data that can be used to maintain profitable customer relationships.